

City of Beverly Hills Enterprise Software Catalog (SB 272) - April 15, 2020

#	Product	Vendor	System Purpose	or Modules	Custodian	Collected	Updated
1	City Website	In-house	City Website Content Management	City general information and link to many online applications. Includes: eNotice, Dog Park Donation, General Form Processing	Multi-departmental	Daily	Daily
2	City Smart, Online Business Center	In-house	Permitting System / Code Enforcement Ticketing	Parking Permit, Parking Exemption, Building Permit, Building Inspections Scheduler, Code Enforcement	Community Development, Public Works, Transportation	Daily	Daily
3	REC1	CIVICREC	Rec and Parks Class Registration Software	Online Registration, Online Payments	Community Services	Daily	Daily
4	Munis	Tyler Technologies	Financial System	Accounts Receivable, Accounts Payable, Payroll, Purchasing, Utility Billing Online Payment, Citizen Self Service System	Finance	Daily	Daily
5	HDL Prime	HDL Companies	Business Tax	Business Tax	Finance	Daily	Daily
6	SIERRA	Innovative Interfaces	Library Service Platform (LSP)	Circulation, Cataloging, WebPac Pro, Administration	Community Services/Library	Daily	Daily
7	Uniprint	Pharos	Print Management System	Library Card barcode connected to Millennium DB to retrieve Card Holder Info	Community Services/Library	Daily	Daily
8	Applicant Tracking	Neogov	Online Applicant System	Applicant Tracking	Human Resources	As needed	As needed
9	AskBev Mobile, 311 System (Comcate web)	Comcate	Customer relationship manager	Citizen complaints, Public requests	Multi-departmental	As needed	As needed
10	Mobile Beverly Hills	In-house	Mobile version of website	Citizen complaints, Public requests	Multi-departmental	Daily	Daily
11	Explore Beverly Hills	In-house	Tourist app to get public art image & location, hotels, etc.	Visitor tour guide for the city	Multi-departmental	Daily	Daily
12	Granicus	Granicus	City meeting management	City meeting webcasting/recordings	City Clerk	As needed	As needed
13	ApplicationXtender (AX)	OpenText	City Resolution, Ordinance, and Agreement Online Records Search, Historical Records Search	City Resolution, Ordinance, and Agreement Online Records Search	Multi-departmental	As needed	As needed
14	ApplicationXtender internal	OpenText	City Resolution, Ordinance, and Agreement Online Records Search, Historical Records Search	City Resolution, Ordinance, and Agreement Online Records Search	Multi-departmental	As needed	As needed
15	Permit Center Appointments	Appointment Plus	City Website	Community Development Permit Center Appointment	Community Development	Daily	Daily
16	Water Tracker	Simon Saves	Water usage tracker	Water usage tracker	Public Works	Daily	Daily
17	ProjectDox	Avolve Software	Building and related Electronic Plan review	Building Plan Review, Electrical Plan Review, Mechanical Plan Review, Plumbing Plan Review, Planning Concept Reviews, Planning Entitlement Process, Public Works Traffic Plans	Community Development	Daily	Daily
18	ArcGIS Suite	ESRI	Foundation software for mapping, geospatial data management and analysis functions of various city business systems	Geographic Information Systems Enterprise and Desktop	Information Technology	As needed	As needed
19	Virtual Beverly Hills	In-house	A series of interactive mapping, analysis, reporting and data entry applications for internal and public use	GIS applications and data for mapping and managing property information, permit, crime, arrest, call for service, emergency management, CIP, traffic accidents, banner schedule, ROW project schedules, asset management, fire operations, city owned properties, urban planning, water operation, fiber construction, seismic ordinance, parking, CCTV and network infrastructure, Covid-19 situational awareness	Information Technology	Daily	Daily
20	Infor Public Sector	Infor	entry applications for internal and public use	management, CIP, traffic accidents, banner schedule, ROW project schedules, asset management, fire	Public Works	Daily	Daily
21	Exchange	Microsoft	Email System	operations, city owned properties, urban planning, water operation, fiber construction, seismic ordinance,	Information Technology	Daily	Daily
22	Summer Reading Club	In-house	Track each reader's total reading hours during summer	parking, CCTV and network infrastructure	Community Services/Library	Summer quarter	Summer quarter
23	Mutual Aid	In-house	Nearby Cities Share Fire Dept. Data	Mutual Aid	Fire	As needed	As needed
24	CS Property Info	In-house	Property Information	CSPI link: <a href="https://cs.beverlyhills.org/cs/">https://cs.beverlyhills.org/cs/</a>	Community Development	Daily	Daily
25	Everbridge Incident Management	Everbridge	Emergency notification system to citizens (Beverly Hills & West Hollywood residents) and employees	Citizen Data Manager, Employees Data Manager, Yellow Page Business Data Manager	Multi-departmental	Monthly, Quarterly	Monthly, Quarterly
26	City-Owned Property	CoStar Commercial RE Information Co.	Access leasing opportunities with the City	Access leasing opportunities with the City	Capital Assets	As needed	As needed
27	Streamline Inspections	Streamline Automation Systems	Annual Inspection for residents and business, school, etc.	Fire inspections	Fire	As needed	As needed
28	FASTER ASSETS	FASTER	Vehicle Shop's Fleet Management software	Fleet Management	Public Works	As needed	As needed
29	CDR-DATA	CDR-DATA	Online Call Management and Reporting System	Call accounting	Information Technology	Daily	Daily

30	COGNOS	IBM	Reporting software attached to Administrative Services, Finance, Human Resource systems, and Com Dev Online Business Center	Reporting	Information Technology	As needed	As needed
31	Daptiv	Daptiv	Online Project Management Application	Project Management	City Manger	Quarterly	Quarterly
32	SIMS	SIMS	Online Risk management software	Risk management software	Risk Management	As needed	As needed
33	CIVICA	Pixelpushers	City Intranet (Bevy) content management software	City Intranet	Information Technology	As needed	As needed
34	City Smart IVR	In-house	Community Development's IVR software	IVR	Community Development	As needed	As needed
35	Fire Smart Classroom	CISCO	Fire Smart Classroom	Fire Smart Classroom	Fire	As needed	As needed
36	Aclara	Aclara	Water meter data collection and billing system	Water meter data collection and billing system	Public Works	Daily	Daily
37	WebEoc	JUVARE	Emergency management software	Web based EOC system	Emergency Management	As needed	As needed
38	Xerox XDM	Xerox	Xerox copy count software	Xerox copy count software	Information Technology	Daily	Daily
39	ArcFM	Schneider Electric	Collection of geospatial tools for managing, modeling, and editing the design and construction of Fiber to the Premise network	ArcFM Enterprise, ArcFM, Fiber manager	Information Technology/ Uptown LLC	As needed	As needed
40	Pictometry	EagleView	Oblique imagery visualization	Standalone (for CAD/RMS), integrated with VBH	Information Technology/ LARIAC	As needed	As needed
41	Qless	Qless	Appointment System & Customer Queue Management	Online & SMS-driven technology that allows customers and staff to make appointments and summon customers	Community Development	Daily	Daily