



Asset Management Project Update

Public Works Commission Meeting

June 14, 2018



Asset Management System Benefits

- Centralize record keeping
 - preventative and demand based
- Meet regulatory requirements
- Resource management
- Review trends and evaluate service levels



Phase I

- Council approved Agreement on April 4, 2017 with vendor TruePoint Solutions
- Phase I Implementation
 - Software Upgrade
 - GIS Foundation Work
 - Wastewater
 - Customer Service
 - Facilities Maintenance
 - Central Stores



Phase I

- Phase I Implementation
 - Software Upgrade - **Completed**
 - Technical (GIS, Comcate) - **Completed**
 - Wastewater - **Completed**
 - Customer Service – **In progress**
 - Facilities Maintenance – **In progress**
 - Central Stores



Live Demonstration



FY18-19 Funding Needs

1. License needs and annual renewal
2. Computer equipment and hardware
3. Module development (CIP 0896)

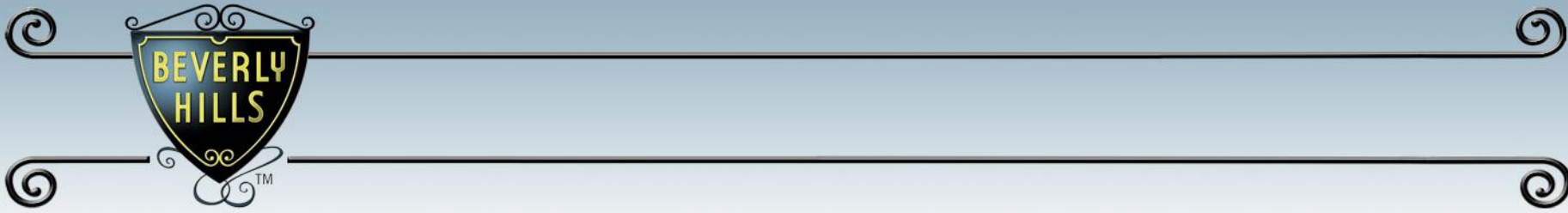


Module Implementation

- **Phase 1 cont. (FY 18-19)**
 - Facilities Maintenance
 - Customer Service
 - Central Stores/Warehouse
- **Phase 2 (FY 19-20)**
 - Water
 - Traffic Signal and Lights
 - Street Maintenance
- **Phase 3 (FY 20-21)**
 - Park Maintenance
 - Urban Forestry
 - Solid Waste
- **Phase 4 (FY 21-22)**
 - Parking Meters
 - Project Administration
 - Engineering



Questions or Comments



BEVERLY
HILLS

TM



Customer Service

| Vuesion | Asset Management System |
|---|--|
| <ul style="list-style-type: none">• Citywide system• Call queue system• No interface with other systems | <ul style="list-style-type: none">• Dept. specific system• Tracks requests that require staff follow-up• AskBev/Infor interface• Tracks labor and cost associated with follow-up• Provide status update of staff to customer |