Asset Management Project Update

Public Works Commission Meeting
June 14, 2018
Asset Management System Benefits

- Centralize record keeping
  - preventative and demand based
- Meet regulatory requirements
- Resource management
- Review trends and evaluate service levels
Phase I

• Council approved Agreement on April 4, 2017 with vendor TruePoint Solutions

• Phase I Implementation
  – Software Upgrade
  – GIS Foundation Work
  – Wastewater
  – Customer Service
  – Facilities Maintenance
  – Central Stores
Phase I

• Phase I Implementation
  – Software Upgrade - **Completed**
  – Technical (GIS, Comcate) - **Completed**
  – Wastewater - **Completed**
  – Customer Service – **In progress**
  – Facilities Maintenance – **In progress**
  – Central Stores
Live Demonstration
FY18-19 Funding Needs

1. License needs and annual renewal
2. Computer equipment and hardware
3. Module development (CIP 0896)
Module Implementation

- **Phase 1 cont. (FY 18-19)**
  - Facilities Maintenance
  - Customer Service
  - Central Stores/Warehouse

- **Phase 2 (FY 19-20)**
  - Water
  - Traffic Signal and Lights
  - Street Maintenance

- **Phase 3 (FY 20-21)**
  - Park Maintenance
  - Urban Forestry
  - Solid Waste

- **Phase 4 (FY 21-22)**
  - Parking Meters
  - Project Administration
  - Engineering
Questions or Comments
# Customer Service

<table>
<thead>
<tr>
<th>Vuesion</th>
<th>Asset Management System</th>
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<tbody>
<tr>
<td>• Citywide system</td>
<td>• Dept. specific system</td>
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<tr>
<td>• Call queue system</td>
<td>• Tracks requests that require staff follow-up</td>
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<tr>
<td>• No interface with other systems</td>
<td>• AskBev/Infor interface</td>
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<tr>
<td></td>
<td>• Tracks labor and cost associated with follow-up</td>
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<td>• Provide status update of staff to customer</td>
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