WAIVER / REFUND POLICY ACKNOWLEDGEMENT

I hereby agree to indemnify, defend and hold harmless the City of Beverly Hills, and its officers, employees, agents and volunteers, from and against any and all damages, loss, liability, charges, and expenses in any way arising out of my (or my children's) participation in the program for which I am registering. I hereby consent to the photographing, recording and reproduction in any other manner (including use of video and audio) of the likeness, voice and/or activities of the participant and further authorize the City of Beverly Hills, its agents or assigns, to make unlimited use of such reproductions, including but not limited to broadcasting of the reproductions over radio, television and on the Internet. I understand that I will not receive any monetary compensation now or in the future for participating. I do hereby release and hold harmless the City of Beverly Hills, its officers and employees from any claims.

Refund Policy:

The Community Services Department strives to provide you with the highest quality recreation programs and activities. If for some reason you are not satisfied, we will arrange for the following:

- Transfer to another Department class in same quarter.
- Refund: A full refund will be issued only if we are notified before the second class meeting in class longer than four weeks or the class is canceled by the Dept.

Otherwise, we only issue refunds if class is full and your space can be filled from the waiting list. A $10 service charge will be applied as well as payments for courses attended. In case of refunds requested after two weeks into a class session due to medical reasons, a pro-rated refund plus a service charge may be assessed. A doctor's note is required. Refund requests must be submitted in writing. Email: BHReg@beverlyhills.org or fax: 310.274.9571

Refund policy does not apply to Excursions, Camps, Preschool, and Events. A $10 administrative charge will be accessed for each requested transfer.

Library Policy: If there are two (2) unexcused absences, you will be dropped from a Library class.