Annual Meeting

Beverly Hills Library
Board of Trustees
January 26, 2021
The Facts

- 1700 people enter the library per day prior to COVID.
- Checked out and renewed about 1300 items per day prior to COVID.
- Checked out 42,105 e-books and e-audiobooks. This represents a 67% increase in usage. In May of 2020 there was an 200% increase of digital resource usage.
- Held 309 programs for 14,918 children.
- Held 37 programs for 670 adults.
- Answered 117,262 reference questions.
Most checked out

Amelia Bedelia Bookworm
by Herman Parish
What’s popular

Most popular e-book:

Dog Man, for whom the ball rolls
By Dav Pilkey

Mrs. Everything
By Jennifer Weiner
In Person Programs

Adult Programs
• Art and Memory in Berlin
• Jim J Jukebox
• Book Discussion Group
  Sponsored by the Friends of the Library

Youth Programs
• Weekly storytimes
• Farmer’s Market
  – Puppet Shows
  – Seasonal Programs
• Kindness Week Storytimes
Virtual Programs

Summer Reading Club (Virtual)
COVID Services

- Manned the Emergency Hotline for Covid-19 and Protests
- Senior Meal Delivery
- Open BH
- Readers at City Council Meetings
Sidewalk Hold Pickup

Beverly Hills Public Library sidewalk material pickup service is now available.

Book drops are open, please return your borrowed materials there.

Step 1: Wait to be notified materials are ready. Make an appointment by telephone or online.

Step 2: Proceed to the pickup station at your appointment time.

Step 3: Start with call 310-288-2203 when you arrive. Get in the social distancing line to receive your holds.

Step 4: Be sure to confirm that your holds bag contains the correct items.

For more information call: (310) 288-2244
444 N. Rexford Dr., Beverly Hills, CA 90210

Sundays: 9:30am - 12:30pm | Mondays, Tuesdays, Thursdays & Fridays: 9:30am - 12:30pm & 2:30pm - 5:30pm
Wednesdays and Saturdays: CLOSED

Sidewalk Pick-up Program began in June 2020.
Accomplishments

• Fine Free for Youth

KIDS AND TEENS WAVE GOOD-BYE TO OVERDUE FINES!
Update on Goals for 2019-2020

• Renovation projects:
  – Complete grand reading room and dedicated space for a second passport office. - Completed
  – Complete office areas on the library second floor to accommodate the Community Services administration offices and recreation class registrations.
    • All administration functions have moved to the newly remodeled space.
  – Complete the facelift of the Library public restrooms on the first floor.
    • New sink counters and automatic faucets added.
Update on Goals for 2019-2020

• Develop an action plan for the local history collection based on recommendations from the evaluation of the collection.
  – Work on a consolidated finding aid for each collection continues.

• Continue research into a Discovery Layer for the library catalog which will offer comprehensive searches of all databases and the library catalog in one search.
  – Information was gathered and vendor presentations scheduled. Work halted due to Pandemic and restricted funding.

• Explore online reservation software for passport appointments.
  – Various options were reviewed and software was selected.

• Expand the functionality of the cloudLibrary app and provide easier access to the library’s resources.
  – Upgrades completed to app and Integrated Library System.

• With assistance from the Friends of the Library, begin offering:
  – Locking charging lockers for cell phones, tablets, and computers.
    • On hold until the building re-opens and Friend’s Bookstore re-opens.
  – More Read-Along books – Additional materials were added to the collection.
Goals for 2020-2021

• Complete renovation of office areas on the library second floor to accommodate the Community Services administration offices and recreation class registrations.

• Develop an action plan for the local history collection based on recommendations from the evaluation of the collection.

• Implement online reservation software for passport appointments and Sidewalk pickup.

• Expand the functionality of the cloudLibrary app and provide checkout of E-Books and E-audiobooks.

• With the assistance from the Friends of the Library, offer more Read-Along books and expand e-book and e-audiobook offerings.
Goals for 2020-2021

• Explore going overdue fine free for all library patrons.
• Implement Beanstalk to provide online Summer Reading Club and various reading initiatives throughout the year.
• Continue to implement as many of the library’s services as possible in a contact free format. The ultimate goal is to offer all services except seating and shelter.
• Reinstatate Passport Services.
• Review library hours of operation.
• Reopen the library to full service.
Questions?