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CITY OF BEVERLY HILLS  
**POLICE DEPARTMENT**  
Chief Sandra Spagnoli

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464 N Rexford Drive ★ Beverly Hills, CA 90210 ★ [www.beverlyhills.org/police](http://www.beverlyhills.org/police)

**MEDIA RELEASE**  
Monday, September 24, 2018

**Avoid phishing emails, fake ‘virus’ alerts, phony support calls, and other  
scams**

*Beverly Hills, CA –*

Recently we’ve received reports of suspicious phone calls to our residents by individuals representing themselves as Apple employees. The caller inquires as to the residents Apple products and their user ID and passwords. The police department urges all residents to never divulge sensitive information over the phone, especially to unsolicited parties.

These scams are similar to various IRS scams that have occurred where the caller is attempting to obtain sensitive information (personal identifiers) about the resident. Your police department urges you to:

- Never share your Apple ID password, verification code with anyone. Apple states that they will never ask you for this information to provide support.
- If you believe that your Apple ID and/or password has been compromised, change your password immediately.

More information can be located on Apples own website.

<https://support.apple.com/en-us/HT204759>

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