City of Beverly Hills Enterprise Software Catalog (SB 272)

#	Product	Vendor	System Purpose	or Modules	Custodian	Collected	Updated
1	City Website	In-house	City Website Content Management	City general information and link to many online applications. Includes: eNotice, Dog Park Donation, General Form Processing	Multi departmental	Daily	Daily
2	City Smart, Online Business Center	In-house	Permitting System / Code Enforcement Ticketing	• Parking Permit • Parking Exemption • Building Permit • Building Inspections Scheduler • Code Enforcement	Community Development, Public Works, Transportation	Daily	Daily
3	Class	Active Network	Rec and Parks Class Registration Software	•Online Registration •Online Payments	Community Services	Daily	Daily
4	Munis	Tyler Technologies	Financial System	• Accounts Receivable • Accounts Payable • Payroll • Purchasing • Utility Billing Online Payment • Citizen Self Service System	Finance Department	Daily	Daily
5	HDL Prime	HDL Companies	Business Tax	Business Tax	Finance Department	Daily	Daily
6	Millennium	Innovative	Library Daily Business	• Circulation • Cataloging • WebPac Pro • Administration	Community Services/Library	Daily	Daily
7	Pharos	Innovative	Scan Library Card to use city owned PC or pay to get the guest card	Library Card barcode connected to Millennium DB to retrieve Card Holder info	Community Services/Library	Daily	Daily
8	Applicant Tracking	Neogov	Online Applicant System	Applicant Tracking	Human Resources	As needed	As needed

9	• AskBev Mobile • 311 System (Comcate web)	Comcate	Customer relationship manager	• Citizen complaints • Public requests	Multi departmental	As needed	As needed
10	Mobile Beverly Hills	In-house	Mobile version of website	• Citizen complaints • Public requests	Multi departmental	Daily	Daily
11	Explore Beverly Hills	In-house	Tourist app to get public art image & location,	Visitor tour guide for the city	Multi departmental	Daily	Daily
12	Granicus	Granicus	City meeting management	City meeting webcasting/recordings	City Clerk	As needed	As needed
13	City Records public	EMC Corporation	City Resolution, Ordinance, and Agreement Online Records Search, Historical Records Search	City Resolution, Ordinance, and Agreement Online Records Search	Multi departmental	As needed	As needed
14	City Records internal	EMC Corporation	City Resolution, Ordinance, and Agreement Online Records Search, Historical Records Search	City Resolution, Ordinance, and Agreement Online Records Search	Multi departmental	As needed	As needed
15	Permit Center Appointments	Appointment Plus	City Website	• Community Development Permit Center Appointment	Community Development	Daily	Daily
16	Water Tracker	Triton	Water usage tracker	Water usage tracker	Public Works	Daily	Daily

	Name	Vendor	Description	Components	Department	Create	Update
17	ProjectDox	Avolve Software	Building and related Electronic Plan review	•Building Plan Review •Electrical Plan Review •Mechanical Plan Review •Plumbing Plan Review •Planning Concept Reviews •Planning Entitlement Process •Public Works Traffic Plans	Community Development	Daily	Daily
18	ArcGIS	Esri	Geographic Information System (GIS)	Zoning Layer	Information Technology	Daily	Weekly
19	ArcSDE	Esri		• Ward Layer • Parcel Layer • Aerial Photo Layer • Street Centerline	Information Technology and other departments	Yearly	Yearly
20	Hansen	Infor	Work Order System	• Repair requests • Citizen complaints	Public Works	Daily	Daily
21	Exchange	Microsoft	Email System	Enterprise Electronic Mail	Information Technology	Daily	Daily
22	Summer Reading Club	In-house	Track each reader's total reading hours during summer	Summer Reading Club	Community Services/Library	Summer quarter	Summer quarter
23	Mutual Aid	In-house	Nearby Cities Share Fire Dept. Data	Mutual Aid	Fire Department	As needed	As needed
24	OBCPI	In-house	Property Information	OBCPI	Community Development	Daily	Daily
25	Everbridge Incident Management	Everbridge	Emergency notification system to citizens (Beverly Hills & West Hollywood residents) and employees	• Citizen Data Manager • Employees Data Manager • Yellow Page Business Data Manager	Multi departmental	Monthly, Quarterly	Monthly, Quarterly
26	City-Owned Property	CoStar Commercial RE Information Co.	Access leasing opportunities with the City	Access leasing opportunities with the City	Capital Assets department	As needed	As needed

27	Veoci	Fire Prevention Management Mobile App	Annual Inspection for residents and business, school, etc.	Fire inspections	Fire Department	As needed	As needed
28	FASTER	CCG Systems	Vehicle Shop's Fleet Management software	Fleet Management	Public Works	As needed	As needed
29	CDR-Data	CDR-Data	Online Call Management and Reporting System	Call accounting	IT Department	Daily	Daily
30	COGNOS	IBM	Reporting software attached to Administrative Services Finance and Human Resource systems and Com Dev Online Bussiness Center	Reporting	IT Department	As needed	As needed
31	Daptiv	Daptiv	Online Project Management Application	Project Management	City Mangers office	Quarterly	Quarterly
32	Risk Envision	Envision Technologies	Risk management software	Risk management software	Risk Management	As needed	As needed
33	CIVICA	Pixelpushers	City Intranet (Bevy) content management software	City Intranet	IT Department	As needed	As needed
34	Selectron	Selectron Technology	Community Development's IVR software	IVR	Community Development	As needed	As needed
35	Fire Smart Classroom	CISCO	Fire Smart Classroom	Fire Smart Classroom	Fire Department	As needed	As needed

36	Aclara	Aclara	Water meter data collection and billing system	Water meter data collection and billing system	Public works	Daily	Daily
37	WebEoc	Esi911	Emmergency management software	Web based EOC system	Emmergency Mangement	As needed	As needed
38	Xerox XDM	Xerox	Xerox copy count software	Xerox copy count software	IT Department	Daily	Daily