

# CITY OF BEVELRY HILLS

## PARKING CITATION FAQs

**1. *Can I get a payment extension?***

The City of Beverly Hills does NOT grant payment extensions. A payment must be received within 21 days of the date the ticket was issued, or 14 days of the date of the first overdue notice. Otherwise, late fees will be added, which often double the ticket fine. Additional collection fees and DMV fees will be added if the ticket remains unpaid after the initial late penalty is assessed.

**2. *Do you accept credit cards?***

Yes. Visa or MasterCard credit card payment can be made via telephone by calling our Customer Service Hotline 800-752-1195. Additionally, Credit and Debit Card payments are accepted online at [www.beverlyhills.org](http://www.beverlyhills.org) and at our Customer Service Center located at 9911 West Pico Blvd, Los Angeles, CA 90035.

**3. *I have an overdue citation. Will my car get towed away?***

Your vehicle will become eligible for towing if the vehicle has five or more delinquent tickets. This may include parking citations anywhere in California. If your vehicle is in danger of being towed, you should pay your tickets immediately. If you have fewer than five delinquent tickets, your vehicle will not be towed. However, a hold will be placed on your annual Vehicle Registration until the tickets are paid.

**4. *I paid for my ticket at the DMV. Why did I get another notice?***

There is a significant delay (often 30-60 days) between the time a payment is made at the DMV and the time that the City of Beverly Hills is notified of the payment. If you paid at the DMV, you may disregard the late notices. A copy of the itemized DMV receipt must be submitted to our Customer Service Center located at 9911 West Pico Blvd, Los Angeles, CA 90035.

**5. *I was told that it was too late to contest my ticket. Who can I make an appeal to?***

Tickets must be contested within 21 days of the date the ticket is issued, or 14 days of the date of the first overdue notice. Once that period of time has expired, you lose your statutory right to contest that ticket. There is no appeal. However, if you are contesting your ticket on the grounds that the vehicle was stolen, the vehicle no longer belonged to you at the time the ticket was issued, or the sole registered owner of the vehicle is now deceased, you have an indefinite period of time to contest the citation and request an Administrative Review.

**6. *Can I be arrested if I don't pay for my ticket?***

No. Parking tickets are not criminal violations in California. This means that you will not be arrested for failure to pay parking tickets. However, there are substantial penalties for unpaid parking tickets. Late fees can more than double the original ticket amount. You will be unable to register your vehicle until the overdue tickets are paid.

**7. *Can I do community service instead of paying the fine?***

No. Community service is something granted by courts as an option to paying fines for criminal offenses. Since parking tickets have been decriminalized, there is no longer an alternative to payment of the fine.

**8. *I can't afford to pay this ticket. Can I have it cancelled?***

No. Parking tickets cannot be cancelled due to inability to pay.

**9. *I sold this car. Why am I getting tickets in the mail?***

If you were the registered owner at the time the ticket was issued, then you are responsible for the ticket. Registered owner information is obtained from the Department of Motor Vehicles. When you sell a vehicle, you are responsible for notifying the DMV that the vehicle is no longer in your possession, and for providing the DMV with the name and address of the new owner. If you continue to receive parking tickets for this vehicle, the DMV has your name on record as the legal owner. You must go to the DMV and complete a **Release of Liability**. Once you have done so, you must also complete a **Declaration of Non-Ownership** form, and send it to the City of Beverly Hills at the following address:

**City of Beverly Hills  
PO Box 515257  
Los Angeles CA 90051-6557**