

BHReg : My Basket : Program Liability Waiver / Refund Policy Acknowledgement

WAIVER / REFUND POLICY ACKNOWLEDGEMENT

I hereby agree to indemnify, defend and hold harmless the City of Beverly Hills, and its officers, employees, agents and volunteers, from and against any and all damages, loss, liability, charges, and expenses in any way arising out of my (or my children's) participation in the program for which I am registering. I hereby consent to the photographing, recording and reproduction in any other manner (including use of video and audio) of the likeness, voice and/or activities of the participant and further authorize the City of Beverly Hills, its agents or assigns, to make unlimited use of such reproductions, including but not limited to broadcasting of the reproductions over radio, television and on the Internet. I understand that I will not receive any monetary compensation now or in the future for participating. I do hereby release and hold harmless the City of Beverly Hills, its officers and employees from any claims. I have read and acknowledge the refund policy.

REFUND POLICY:

A full refund will be issued if you are dissatisfied and the cancellation meets the following guidelines:

1. We are notified before the second class meeting, in classes longer than four weeks, or the class is cancelled by the Department.
2. Otherwise, we only issue refunds if class is full and your space can be filled from the waiting list.
3. A \$10 service charge will be applied, as well as, payments for course attended.

In case of refunds requested after two weeks into a class session (for classes longer than four weeks), a pro-rated refund plus a service charge may be assessed for a student's inability to continue due to medical reasons. A doctor's note is required. *Does not apply to Aquatics, Excursions, Winter Camps, Spring Camps, Summer Camps, and Preschool. **No refunds for Summer camp unless it can be filled from a waitlist.***

Excursion Refund Policy: No refunds for excursions unless space can be filled from the waiting list. All refunds are subject to a \$10 service charge per person or 10%, whichever is greater.

Library Policy: If there are two (2) unexcused absences, you will be dropped from a Library class.