

## **Helmet Pilot Program Guidelines**

The City of Beverly Hills is giving out free helmets to Beverly Hills Bike Share members for a limited time.<sup>\*</sup> Bike Share members can obtain a helmet at the following locations:

Weekdays from 8 AM to 5 PM (except holidays)	Weekends from 10 AM to 5 PM
Beverly Hills City Hall – 1 <sup>st</sup> Floor (cashiers)	Beverly Hills Visitors Center
455 N. Rexford Drive,	9400 S. Santa Monica Blvd, #102,
Beverly Hills, CA 90210	Beverly Hills, CA 90210

- 1. Present either of the following proofs of Beverly Hills Bike Share membership to representative:
  - Welcome email printout (make sure your name and account number is visible)



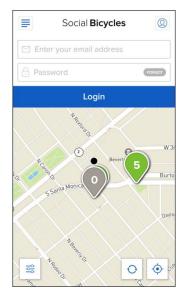
• Mobile app



- 1. Open the Social Bicycles (SoBi) app on your phone.
- 2. Once the app is open, click on the 🙆 icon on the top right corner of the app.

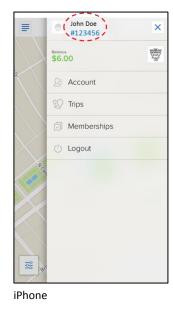


3. You will be asked to enter your email address and password if you are not yet logged in.



4. Once logged in, click on the log icon again. Your name and account number should apprear on the screen (see screenshots below). This is what you would need to show the representative.

	John Doe #123456	×
	Balance \$0.00	90 min
	े Account	
	Ջ Trips	
	Memberships	
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Android		



2. Complete and sign the waiver form provided to you by the representative. <u>All fields are</u> required. You may request a copy of the waiver from the representative.

- 3. If you are renting bikes for other riders under your account, you may obtain helmets for those riders (please note that an account holder can only rent up to 5 additional bikes). All riders must be present, and each rider must sign a waiver form. The riders must write down the main bike share member's account number on the waiver form. Only one helmet per rider. **NOTE: Minors under 16 years of age are not allowed to rent a bike share bicycle.**
- 4. Read the helmet instructions/safety manual included with the helmet. The helmet is yours to keep.
- 5. Ride safe and enjoy your ride!