Beverly Hills Rent Registry

Registration Guide



Version 1.0

January 2, 2019

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Returning Owners Registration

- 1. Visit the Beverly Hills Registration and Property Management website at <u>https://bhrent.beverlyhills.org</u>.
- 2. Login using your username and password from 2017 registration.
 - Select "Login as Citizen".
 - Your user name is an email address. If you forgot your password, click on "Forgot Password?" You will be redirected to beverlyhills.org to reset your password. Once you have completed that process, return to login with your new password.

Rent	Login	Welcome to the Online Registration System		
Q Important Notice	User Name *	The City of Beverly Hills Rent Stabilization Program requires housing providers to register rental units subject to the Rent Stabilization Ordinance (RSO). Housing providers can:		
Returning housing providers: If you login with your email username and password from the last registration period, the properties you registered will be displayed. Please review and update as needed for the current registration period.	Password *	 Register Rental Properties Manage Multiple Properties Review Registration Status 		
New housing providers: You must first create a user ID and password by going to <u>beverlyhills org</u> . Once your account is created, login, and add properties to your profile. For owners who have never provided information to Beverly Hills, you must provide all new required information in order to register. For housing	Login as Citizen Login as Staff Forgot Password?	Already have an account? Users with existing Beverly Hills Water Tracker or Beverly Hills e-Notice (Website) accounts can use their existing User I.D. and password to register units.		
providers who submitted Property Ownership Amendment since the last registration, you will be asked to confirm the information you provided on the physical form you filled out. Tenants: Tenants may submit appeals to dispute the rent amount registered by their landlord. If you would	Don't have an account? Click here to visit <u>BeverlyHills.org</u> and create your account.	APN Housing provider received a Notice Requiring Registration of Rental Units (Notice) which included a PIN and Assessor Parcel Number (APN) / Assessor Identification Number (IMN) leasted a the toto cieft of the Notice		
like to submit an appeal, you must first create a user ID and password by going to <u>bevertyhils org</u> . To login to the Registry, use the APN and tenant PIN identified on your Notice. To submit an appeal, go to		How to find BHrent PIN?		

3. If prompted, select the "Landlord" profile. You cannot register through the tenant profile. (You might not be prompted. You might be taken directly to the landlord home screen.)

Rent				Welcomet Stefan Mikaelso	uccour 🌣
Children of the second	Find	Search			14
			Select Preference		

• You will be taken to the landlord home screen.

Reft	Find Search	
Owned Properties Previously Owned Property ADD PROPERTY No Image Available	APN 434-2001-010 Address 416 N PALM DR, BEVERLY HILLS, CA 90210	Total Units : Δ :

• The home screen features two tabs: "Owned Properties" and "Previously Owned Properties". "Owned Properties" shows properties added to your profile during the previous registration or through a "New Ownership" amendment. "Previously Owned Properties" shows properties previously associated with your profile. You don't have access to current data on properties you no longer own. Past owners of your property will have no access to the properties you currently own.

- Properties should show a status of "Ready to Submit". If the status is <u>not</u> "Ready to Submit" please contact Beverly Hills Rent Stabilization staff.
- 4. To select the property you would like to re-register, click the three dots.

APN	Total Units
434-2001-010	4
Address	
416 N PALM DR, BEVERLY HILLS, CA	- 1
90210	
	All and a second second
	all all a

- A "View/Edit" dropdown should appear.
- 5. Select "View/Edit".



• You will be taken to the "Addresses" tab of the property information page.



- 6. Check and review property information:
 - "Contact Details"
 - Individual unit information
- 7. Click "Contact Details" to update Manager, Owner, or Other contact information.



8. Carefully review and update where needed.

• Click the three dots where you need to update information.

Manager		
Name	:	
Telephone Number	:	
Email Address	:	aol.com
Home Address	:	Dr. #1 Beverly Hills, CA 90211
Mailing Address	:	1 11

• Click Edit to edit information.

Manager		Edit
Name		
Telephone Number	:	
Email Address	:aol.com	
Home Address	: 1 Beverly Hills, CA 90211	
Mailing Address	: 1 3I. #122 Beverly Hills, CA 90211	

• Update information. Click "Update" to save.

2
2

APN:4342001010 A	ddress : 416 N PALM DR,	BEVERLY HILLS, CA 90210
Overview	Addresses	
	=	
Manager		
Name	:	
Telephone Number	:	
Email Address		1
Home Address	:	Beverly Hills, CA 90211

• When you've updated all information. Return to "Addresses".

9. On the "Addresses" tab. Review information for each unit. Click on the three dots to update. Select "Edit".

 Ready To Subm 	a									
416 N PALM DI	R, BEVERLY HILLS, CA 90	210								+ 400
Unit	Status	Sq. Ft.	Bedrooms	Bathrooms	Chapter 5/6	Monthly Rent	Move-In Date	Last Rental Increase	Occupied By	Actions
А	Not Certified		2		Chapter 6		10/01/18	10/02/18	Tenant	
в	Not Certified		2		Chapter 6		07/01/15	07/01/18	Tenant	1
c	Not Certified		2		Chapter 6		08/30/97	07/31/17	Tenant	
D	Not Certified		2		Chapter 6		04/30/98	07/31/17	Tenant	1

		+ ADD UN
st Rental Increase	Occupied By	Actions
0/02/18	🖍 Edit	
7/01/18	≥ Apply for B	Exemption
7/31/17	Delete	
7/31/17	Tenant	:

10. Update every unit, as needed.

• Scroll down and make sure you've filled in all fields. Click "Update" to submit new information or to confirm existing information.

	5 Google, Inc.				
210					•
		Select Occupant * Tenant			•
it numl	ber				
0	Select Move In Date * 10/1/2018		0	Last Rental Increase Date * 10/2/2018	Ø
0	Enter Original Rent * 1		0	Enter No of Bedrooms * 2	0
	(Do not enter ' \$ ')				
	Do not include temporary, surcharges or fees not idea agreement.	one-time, or other ntified on the lease			
0					
	Included with Rent @			_	
	Parking				
	✓ N/A				7
					0
				CANCEL	UPDATE
	210 it num 0	210 it number Select Move In Date * 10/1/2018 Enter Original Rent * 1 (Do not enter * \$ *) Do not include temporary, surcharges or fees not ide agreement. Included with Rent @ Parking N/A	210 Select Occupant * Tenant it number Select Move In Date * 10/1/2018 Contenter * \$ *) Do not include temporary, one-time, or other surcharges or fees not identified on the lease agreement. Included with Rent Parking N/A	210 Select Occupant * Tenant it number it number 210 Constant * 10/1/2018 Constant * 10/1/2018 Constant * 1 C	210 Select Occupant * Tenant it number Select Move In Date * 10/1/2018 Enter Original Rent * 1 (Do not enter *\$*) Do not include temporary, one-time, or other surcharges or fees not identified on the lease agreement. Included with Rent Parking N/A

• You will return to the main page.

11. Once you have updated contact and unit information, scroll down. Click "Review and Submit".

se History						
						Search
ase ID	Case Type	Created on Entity	Created Date	Last Modified	Statu	IS
R2018-42062	Rent Registry	APN: 4342001010	11/01/2018	12/24/2018	Applic	cation Not Submitted
н н 🖬 н н						1 - 1 of 1 item

12. Review contact AND unit information on the next page. It is essential information is accurate. If you've made a mistake, click "Back" and reenter information.

					(the
APN Information				Site Addresses	
APN				416 N PALM DR, BEVERLY HILLS, CA 90210	
Address	5		p		
Total Units	- 売	4			
Allas		15-27			
Manager				Owner	
Name	μ.	24		Name	
Home Address	£	1		Home Address i	
Mailing Address			1211	Mailing Address : 0211	
Telephone Number	- ¥Ì			Telephone Number :	
Email Address				Email Address	

13. If information is accurate, scroll down. Click "Submit".

Unit	Status	Sq. Ft.	Bedrooms	Bathrooms	Chapter 5/6	Monthly Rent	Move-In Date	Last Rental Increase	Occupied By
А	Not Certified		2		Chapter 6				Tenant
в	Not Certified		2		Chapter 6				Tenant
c	Not Certified		2		Chapter 6				Tenant
D ase History	Not Certified		2		Chapter 6				Tenant
D ase History Case ID	Not Certified	Case Type	2	Created on Entity	Chapter 6	Created Date	Last Modified	Status	Tenant
D ase History Case ID RR2018-42062	Not Certified	Case Type Rent Registry	2	Created on Entity APN: 4342001010	Chapter 6	Created Date 11/01/2018	Last Modified 12/24/2018	Status Application Not Subm	Tenant Search

14. Certify under Penalty of Perjury that the information you entered is true and correct to the best of your knowledge.

Decla	aration Statement
Inter	Full Name *
This Fie	eld is Required.
Enter	the Title *
	I declare under the penalty of perjury that the information provided is true
	and correct to the best of my knowledge and belief. I also understand that if
	I discover that any information provided by me is not true or is incomplete, I
	will correct it and submit it to the City. I also understand that if I have
	provided any information that has been falsified, I am in violation of the
	Municipal Court and will be subject to an administrative fine or
	enforcement action.
'his Fi	eld is Required.
	CANCEL
	CANCEL SUBMIT

• When you submit the update, you will return to the "Addresses" tab. The property status has changed to "Submitted".

Total Units 4	Alias 🖍	Owner	Manager	Submitted
⊘ Submitted				

• Beverly Hills Staff will be notified when you submit the re-registration. Staff will either approve the registration or contact you with required updates.

• If staff approves the re-registration you will be notified by mail and the status will updated to "Registered".



New Owners

1. Click link below "Don't have an account?"

Rent	Login	Welcome to the Online Registration System
Constant Notice	User Name * steven.guerry@gmail.com	The City of Beverly Hills Rent Stabilization Program requires housing providers to register rental units subject to the Rent Stabilization Ordinance (RSO). Housing providers can:
Returning housing providers: If you login with your email username and password from the last registration period, the properties you registered will be displayed. Please review and update as needed for the current registration period.	Password *	1. Register Rental Properties 2. Manage Multiple Properties 3. Review Registration Status
Tor the current registration period. New housing providers. You must first create a user ID and password by going to <u>beverlyhills org</u> . Once your account is created, login, and add properties to your profile. For owners who have never provided information to Beverly Hills, you must provide all new required information in order to register. For housing providers who submitted Property Ownership Amendment since the last registration, you will be asked to confirm the information you provided on the physical form you filled out. Tenants: Tenants may submit appeals to dispute the rent amount registered by their landlord. If you would like to submit an appeal, you must first create a user ID and password by going to <u>beverlyhills.org</u> . To login to the Registry, use the APN and tenant PIN identified on your Notice. To submit an appeal you to	Login as Citizen Login as Staff Forgot Password? LOGIN Don't have an account? Click here to visit <u>BeverlyHills.org</u> and create your account.	 Review Registration Status Already have an account? Users with existing Beverly Hills Water Tracker or Beverly Hills e-Notice (Website) accounts can use their existing User I.D. and password to register units. APN Housing provider received a Notice Requiring Registration of Rental Units (Notice) which included a PIN and Assessor Parcel Number (APN) / Assessor Identification Number (AIN) located at the top right of the Notice. How to find BHrent PIN?

- You will be redirected to beverlyhills.org.
- 2. Select an email address for your account. All notifications will be sent to this address. You can only login into the Registry with this address. You cannot save multiple email addresses to one account. Therefore, if you need several people to have access to the rent registry, choose the appropriate email address.

REGISTER	EMAIL *	This will be your login id.
Welcome to my beverlyhills.org account management system.		Submit
A my.beverlyhills.org account is a free service provided for authentication and access to online services available on the city's website.		
To register for an account, please enter your email address in the field provided at the right.		
Once you have registered, you will receive an email with your login information.		
Click here to view our privacy		

2. Confirm your address and choose a password.

CONFIRM EMAIL : Please confirm by entering a password for your account. EMAIL :	BEVERLY HILLS 455	OF BEVERLY HILLS. CA 90210
CONFIRM EMAIL : Please confirm by entering a password for your account. CONFIRM PASSWORD *		CONFIRM
Please confirm by entering a password for your account. CONFIRM PASSWORD *	CONFIRM	EMAIL : PASSWORD *
	Please confirm by entering a password for your account.	CONFIRM PASSWORD *

3. Check your email. Click the link to login.

С	Confirm your City of Beverly Hills account			ē	Ø
to	ebmaster@beverlyhills.org	Mon, Dec 24, 8:10 AM (3 days ago)	☆	*	:
De	ear @gmail.com ,				
PI	lease confirm your City of Beverly Hills account by clicking this link:	-			
<u>ht</u>	tp://www.beverlyhills.org/user/register_confirm.jsp?E=: @gmail.com&R=ljEcqfQJzm -	-			
O	nce you confirm, you will have full access to City of Beverly Hills and all future notifications will be so	ent to this email address.			
G	O TO WEBSITE:				
ht	t <u>p://www.beverlyhills.org</u>				
Th	ne City keeps a copy of all E-mails sent and received for a minimum of 2 years. All retained to ublic Records Act, and may be subject to disclosure pursuant to the terms, and subject to the	E-mails will be treated as a Public Record e exemptions, of that Act.	d per the	Califo	ornia
	Reply Forward				

4. Set your password. This will be the same password you use on the rent registry site.

BEVERLY	CITY OF B	EVERLY HILL	S , beverly hills, ca 90 CONFIRM	0210
CONFIRM Please confirm by er password for your ad	ntering a ccount.	EMAIL : PASSWORD * CONFIRM PASSWORD *		Submit

5. Complete your Beverly Hills profile. Click "Save". (You do not have to re-enter password.)

BEVERLY CITY OF	BEVERLY HILL	2 6	-0.0	
HOME	PROFILE e-NOTICE	WEBPAGES	ACCOUNTS LOGOUT	
PROFILE	USERNAME:			
The beverlyhills.org website includes many features that facilitate communication between	FIRST NAME	LAST NA	ME	
the city and its constituents. These features include email notices and newsletters. If you would like to take advantage of these features	ADDRESS		*	
please fill out as many fields as you would be comfortable in sharing. The city does not share this information with third parties and is	CITY Los Angeles	STATE ZIP CA 90029	COUNTRY United States	
used solely to process features you request.	PHONE		ex: 999-999-9999	
policy.	(SMS) Text Alerts - Would y phone number you have pr may apply.	you like to receive SMS a ovided? Please note: Ca	lerts of new enotices on the rrier message and data rates	
	Yes 🖲 No			
	CHANGE YOUR PASSW	/ORD		
	CURRENT PASSWORD	NEW PASSWORD	CONFIRM NEW PASSWORD	
			Save	

- 6. Once you have completed your account creation with Beverly Hills, return to https://bhrent.beverlyhills.org to continue.
- 7. When you login for the first time, you will be asked to select either the Landlord or Tenant profile. Select "I am a Landlord" as your preference. If you are also a tenant, you login into the same place. This only happens the first time you login. At each subsequent login you will be taken immediately to the tenant or landlord dashboard, but you may switch between profiles.



8. You are taken to a home screen where you can add a property. To do so, click the blue button "+ ADD PROPERTY".

Rent	r				Welcome! Stefan Mika	elson LO
	Find St	earch				2
					Switch to Tenant Se	ervices
	owned Properties	Previously Own	eu Properues			
	+ ADD P					

9. The next screen asks you to enter the APN and Personal Identification Number (PIN) for the property you would like to add to your profile. Enter the APN and PIN.

Add Property	
Find APN	Help
Enter APN * Please enter APN. Enter PIN * Please enter PIN.	 Welcome Stefan Mikaelson! Enter APN and PIN to verify it with us. Once your APN and PIN is verified, you will see a "Site Address" list. You can provide a "Nickname" for your property to help you quickly identify your property. After providing this information, you can add your property.
Enter APN Alias (optional)	Where to find APN and PIN If you are adding a property, it will imply that you are agreeing to the terms and conditions. For more help, Click Here.
	CANCEL REGISTER

- The Landlord PIN is located on your notice from the city. You may also call Beverly Hills Rent Stabilization at the bottom of this page to request it.
- You may give properties nicknames in "APN Alias" (optional).
- 10. Click "Verify". If you entered a successful APN and PIN combination, an address will appear in the lower left hand corner. Click "Register".

Find APN	Help
Enter APN * 4330015043	Welcome Stefan Mikaelson!
Enter Pill *	 Enter APN and PIN to verify it with us. Once your APN and PIN is verified, you will see a "Site Address" list. You can provide a "Nickname" for your property to help you quickly identify your property.
Enter APN Alias (optional)	After providing this information, you can add your property. Where to find APN and PIN
VERIFY	* If you are adding a property, it will imply that you are agreeing to the terms and conditions.
Site Address List	For more help, Click Here.
 478 S BEDFORD DR, BEVERLY HILLS, CA 90212 	
480 S BEDFORD DR, BEVERLY HILLS, CA 00212	

11. You will be taken back to the home screen, where you will see the property has been added to your landlord profile.

Rent	Wei	come! Joseph Markle	LOG OUT	٠
Owned Properties Previously Owned Properties	Swite	h to Tenant Services		
+ ADD PROPERTY ADD PROPERTY Ritroge Austalia	APN Tatal Units : 2 Address 155 N ARMAZ DR, BEVERLY HILLS, CA 90211			

12. Click on the three dots to enter registration information for the property you just added.

APN	Total Units		
434-2001-010	4	/	View/Edit DO
Address			Address
416 N PALM DR, BEVERLY HILLS, CA 90210			9937 YO
A CARLON		1	the second
A CAR			interest and
			- Aller
	Store -		
			-

13. The next property screen will indicate that you must enter contact and unit information.



14. Enter contact and unit information. It doesn't matter what order.

15. Click on "+Add Contact".

Rer	©, nt			Welcome! Stefan Mikaelson	
	Find Se	arch		2	1. 18 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.
	APN : 4330015043		Actions		
	Overview	Addresses	Contact Details 🕕		
	Please add an Own No records available.	er Contact 🌒 Please a	add a Manager Contact	+ ADD CONTACT	

16. Select type of contact: "Owner", "Manager", or "Other". Owner and Manager are ma
--

APN : 4330015043		Actions	-	CREFRESH
Overview	Addresses	Contact Details ()		
				-
Contact Details				
MANAGER				
OWNER				
OTHER				

17. Enter contact information. Required information is denoted with an asterisk ("*"). You can begin with either owner or manager. When you finish, click "Add".

Contact Details		
Contact Type MANAGER		🞽 🔲 Same as Owner
Profile	Home Address	Mailing Address Same as Home Address
First Name *	Line 1 *	Line 1 *
Last Name *	Line 2	Line 2
Telephone Number *	City *	City *
Email Address *	State *	▼ State* ▼
	Zip Code *	Zip Code *
		CANCEL ADD

18. When you complete contact information, you will return to the "Contact" tab. Click on the "Address" tab to fill in unit information.

APN : 43	30015043				Actions		Ŧ	
Ov	verview	Addres	sses	Contact Detai	ls			
								+ ADD CONTACT
			≡					
C	Owner							:
1	Name	:	2 2		Business Na	me	:	Business Name
1	Telephone Number	:			Owner Type		:	Trust
E	Email Address	:	S	m	Title		:	Guerry
}	Home Address	:	N Nev Ave Los Ang 90027	v Hampshire geles, CA, CA	License and Expiration D	ate	:	NBLN2018 - 12/26/2018
	Mailing Address	:	1800 N Nev Ave Los Ang 90027	v Hampshire geles, CA, CA				

19. To fill in unit information, click on "+Add Unit".

+78 S BED	FORD DR, BEV	ERLY HILLS,	CA 90212				+ ADD UN
Unit	Status	Sq. Ft.	Bedrooms	Bathrooms	Chapter 5/6	Monthly Rent	Move-I Date
No records	available.						

20. In the box that pops up, fill in tenant information. The information with vary depending on whether you choose "Tenant", "Owner", "Manager", or "Vacant".

Unit Count does not match	
Add Unit	
Select Site Address * 478 S BEDFORD DR, BEVERLY HILLS, CA 90212	
Enter Unit No *	Vacant
Site address is used in place of unit number	Tenant
	Owner
480 S BEDFORD DR, BEVERLY HILLS, CA 90212	Manager

21. When you fill in the required contact information, the property status changes to ready to submit.



22. If you are satisfied with the information you entered, scroll to the bottom of the page and click "Review and Submit".

Created Date	Last Modified	Status
12/26/2018	12/26/2018	Application Not Submitted
12/26/2018	12/26/2018	Approved
11/01/2018	12/26/2018	Cancelled After Amendment

23. Review all the information one more time. If you are satisfied with the information, click "Submit".

	-	Owner
		Search
Last Modified	Status	
Last Modified	Status Application Not Sub	mitted
Last Modified 12/26/2018 12/26/2018	Status Application Not Sub Approved	mitted
Last Modified 12/26/2018 12/26/2018 12/26/2018	Status Application Not Sub Approved Cancelled After American	endment

24. Submit again under Penalty of Perjury.

Declaration Statement
Enter Full Name *
This Field is Required.
Enter the Title *
□ I declare under the penalty of perjury that the information provided is true and correct to the best of my knowledge and belief. I also understand that if I discover that any information provided by me is not true or is incomplete, I will correct it and submit it to the City. I also understand that if I have provided any information that has been falsified, I am in violation of the Municipal Court and will be subject to an administrative fine or enforcement action.
This Field is Required.
CANCEL SUBMIT

My Property was Submitted for Registration. Now What?

Once you submit your Property for Registration, the Beverly Hills Staff will review the information you provided and either accept or decline your submittal.

 If they accept it, staff will **Register your Property.** You will receive an email confirmation and the status of your property will change to "Registered". Beverly Hills Staff will notify Tenants of the registered rent. Tenants will have an opportunity to appeal registered rent amount if they feel it is inaccurate. If this occurs, you will be notified by Beverly Hills Staff.

OR

2. Staff may also **Decline your Registration.** You will receive an email with comments from staff explaining why your submission was declined. The Property Status will change back to **Ready to**

Submit. You will need to make the requested updates and submit your Property again for Registration.

Additionally, if there are any changes to your Property Information you will need to submit an Amendment. The Amendment processes is described in greater detail in a separate user guide. Amendments are required for any of the following changes to the rent registration:

- Registration of a new tenant after a vacancy Change in Unit Occupancy
- Change in Manager Contact Information or Management
- Change in Owner Contact Information or Ownership

If at any time you have questions, contact Beverly Hills.

Understanding Your Owner Profile

Default Screen

When you select the Landlord profile you're taken to a page with two tabs: "Owned Properties" and "Previously Owned Properties". First time registrants, or anyone who hasn't registered a property will not see any Properties listed.



Alternatively, returning owners see properties they registered during 2017 registration or through a subsequent Owner Change Amendment.

Rent					Welcome! Sania Ross	LOG OUT
	Find Search					P A
Owned Properties	Previously Owned Properties				Switch to Tenant Services	
		APN	Total Units	APN	Total Units 1	
	+ ADD PROPERTY	Address 157 N ARNAZ DR. BEVERLY HILLS, CA 90211		Address 349 N OAKHURST DR. BEVERLY HILLS. CA 90210		
6	Ki Yuge Avalidate					

Owned Properties

The "Owned Properties" tab shows properties added to your profile during the previous registration or through a "New Ownership" amendment (covered in a separate section). "Owned Properties" is where you "Add a Property" to your profile. To remove a property, you must submit a Change in Ownership Amendment.

Rent				Welcome! Sania Ross
Find	Search			2
Owned Properties Previously Owned P	operties			Switch to Tenant Services
	APN 433-4008-031	Total Units	APN	Total Units
_	Address 157 N ARNAZ DR. BEVERLY 90211	HILLS, CA	Address 349 N OAKHURST DR, BEVERU CA 90210	Y HULS.
				1000
The Weiger Association	Prove and			
			-	Juni

Previously Owned Properties

The "Previously Owned Properties" tab shows properties previously associated with your profile. Properties appear here after you submit and staff approves a "New Ownership" amendment. You don't have access to current data on properties you no longer own. Past owners of your property will have no access to the properties you currently own.

Rent					Welcome! Raymond Davis	LOG OUT
	Find	Search			2	
	Owned Properties Previously Owned	Properties			Switch to Tenant Services	
	APN 432-8002-035	Total Units 20	APN 432-8004-016	Total Units 6		
	Address 9955 DURANT DR, BEVERLY HILLS, CA 90212		Address 9900 DURANT DR, BEVERLY HILLS, CA 90212			
		1	17			