



Beverly Hills Homeless Services

The Beverly Hills homeless population includes individuals who consistently stay in the Beverly Hills area as well as individuals who pass through from nearby cities or other states. Through the City's social service safety-net, several innovative partnerships have been established and put into place to serve the homeless community in Beverly Hills.

Homeless Outreach Team

The Beverly Hills Outreach Team (BHOT) established in 2008 is the City's in-house team, contracted through Step Up On Second. They are dually focused on connecting long-time homeless individuals residing in Beverly Hills with supportive services to move from the streets into permanent housing, and quickly linking new arrivals to services throughout the region that will address their immediate needs.

Services start with identifying the person through outreach, engagement and assessment. Then, developing a plan appropriate to their presenting problem. Case management services may include: family reunification, linkages to benefits, food, medical/mental health, shelter beds, permanent supportive housing and other pertinent supports.

The Beverly Hills Outreach Team (BHOT) is in the field Monday through Friday, from 8am to 5pm. They can be reached at (310) 487-0313.

Transitional Housing Beds

Through a contract with People Assisting the Homeless (PATH), homeless individuals in the City who are working with the Beverly Hills Outreach Team (BHOT), have the opportunity to get off the streets, and into a safe housing environment. Once in the program, the individual has the opportunity to stay for up to six months while dually working with PATH's case management team to create a housing plan, and to receive additional social services.

Mental Health Services

Many of the homeless individuals experiencing homelessness in the City suffer from mental health conditions. Through a partnership with Step Up On Second, the BHOT, and the City's Human Services Division are able to link individuals to Los Angeles County Department of Mental Health (DMH) mental health programs. Once linked to a mental health program through Step Up on Second, an individual will receive additional services including physical health services, case management and access to housing resources.

Physical Health Services

Through a partnership with Saban Community Clinic, homeless individuals are able to receive an array of health services including primary and preventative health care, dental, behavioral health and specialty care services. Showers to the homeless population are provided, along with TB testing.



Homeless Collaboration Meeting

On the second Tuesday of every month, the City's Human Services office facilitates a meeting with stakeholders in the City working with our homeless individuals to coordinate services. Members include the Beverly Hills Outreach Team (BHOT), the Park Rangers, City Parking staff, City librarians, the Beverly Hills Ambassadors, Cedars Sinai hospital, faith based organizations, Jewish Family Services, staff from County Supervisor Sheila Kuehl's office, staff from Assembly member Richard Bloom's office, and any community member who would like to be involved.

Chronic Homeless Assessment Team (CHAT)

Once a month, the City Human Services staff meet with the City Prosecutor, the Fire Department and the Police Department to discuss the most vulnerable chronically homeless individuals living in the City. The goal of the meeting is to coordinate and concentrate resources on the most severely ill homeless individuals who suffer from mental health, substance abuse and/or physical health issues, and the highest utilizers of City services. When appropriate, the team acts as an informal homeless court diversion program to offer service as an alternative to incarceration.

Park Ranger Program

The Beverly Hills Park Rangers are uniformed officials who patrol all City parks, community centers, the Beverly Hills Public Library and other City facilities. The Rangers encounter homeless individuals throughout the City and through daily reports are able to help identify and refer them to the Beverly Hills Outreach Team (BHOT) .

Beverly Hills Ambassador Program

The Beverly Hills Ambassadors are the uniformed safety and hospitality team who patrol the City's business triangle and South Beverly Drive, seven days a week, 24 hours per day. The team works directly with the Human Services office and the homeless outreach team to make direct referrals for individuals experiencing homelessness. The Ambassadors address aggressive panhandling during the day, providing education to these individuals violating the City's ordinance, and provide linkage to the outreach team if appropriate. Finally, the Ambassadors patrol the City's parking facilities at night, and are able to identify those individuals who are homeless and in need of services.