



# Beverly Hills

..... Partners in Environmental Protection .....



## 2011 Consumer Confidence Report

## LETTER FROM THE DIRECTOR

The City of Beverly Hills Public Works and Transportation Department is pleased to present you with the 2011 Consumer Confidence Report (formerly known as the Water Quality Report). This report informs you, our valued customers, about the City's water sources and water quality programs. In this report, you will find tables listing the substances in the water that were tested. In addition, this report shows how the City is protecting your water resources through conservation and providing the highest quality water.

The California Department of Public Health requires all water providers to publish the results of water quality tests for all detected components from the previous year. State regulations also mandate water providers demonstrate a full faith effort in distributing this report to all of their customers – **that is why you are receiving this report by mail.** Copies of this report are also available in the Library, City Hall, Public Works Building and on the City's website at [www.beverlyhills.org](http://www.beverlyhills.org).

Please read this report and, if you have any questions or comments, do not hesitate to call us at (310) 285-2467.

Sincerely,



David Gustavson, Director  
City of Beverly Hills  
Department of Public Works and Transportation

## MONEY SAVING REBATES

*Residential water consumers are the largest contributor to California's urban water use – more than 2.2 trillion gallons of water per year. That's half of the annual flow of the Colorado River, one of Southern California's primary sources of water. It is time to actively participate in conservation by changing our habits and installing water efficient devices.*

*The City of Beverly Hills is encouraging all residents to visit [www.bewaterwise.com](http://www.bewaterwise.com) to find qualifying products lists and rebates for water efficient devices. We encourage you to apply for your rebates immediately as funding decreases throughout the year.*

## ADDITIONAL INFORMATION

More information regarding drinking water quality can be found on the Internet. Some excellent websites are:

**Metropolitan Water District of Southern California**  
[www.mwdh2o.com](http://www.mwdh2o.com)

**California Department of Public Health, Division of Drinking Water and Environmental Management**  
<http://www.cdph.ca.gov/programs/Pages/DWP.aspx>

**U.S. Environmental Protection Agency**  
[www.epa.gov/safewater](http://www.epa.gov/safewater)

**Water Conservation Tips**  
[www.bewaterwise.com](http://www.bewaterwise.com)

**Fluoridation: Center for Disease Control**  
[www.cdc.gov/OralHealth](http://www.cdc.gov/OralHealth)

## THE 2011 WATER QUALITY REPORT

### Your Water Meets All Safe Drinking Water Standards

*The technical and analytical water quality information presented in this report is required by State health regulations.*

These regulations require water suppliers to inform customers where their water comes from, what is in their water, and any violation of standards that may have occurred. Tests performed on Beverly Hills' water during 2011 confirmed that our water met all applicable drinking water standards without any violations.

For information or concerns about this report, or your water quality in general, please contact Kevin Watson, Water Operations Manager, at (310) 285-2467. You may also address your concerns at scheduled Public Works Commission meetings. The Public Works Commission is an advisory group to the City Council that generally meets at 8:30 a.m. on the second Thursday of every month. For exact meeting dates and time, please contact the City Clerk at (310) 285-2400. The Public Works Commission for 2012 includes residents Peter Foldvary, M.D., Farshid "Joe" Shooshani, Barry D. Pressman, M.D., Ron Shalowitz and Steven Weinglass.

**This report contains important information about your drinking water. Please share this information or have it translated.**

**Este informe contiene información muy importante sobre su agua potable. Tradúzcalo ó hable con alguien que lo entienda bien.**

این اطلاعیه شامل اطلاعات مهمی راجع به آب آشامیدنی است. اگر نمیتوانید این اطلاعات را ب زبان انگلیسی

بخوانید لطفاً از کسی که میتواند یاری بگیرد تا مطالب را برای شما به فارسی ترجمه کند.

## WATER CONSERVATION TABLE (COURTESY OF [WWW.BEWATERWISE.COM](http://WWW.BEWATERWISE.COM))

What you can do	How much you can save
<b>INDOOR</b>	
Turn off the water when you brush your teeth	3 gallons per day
Shorten your showers by one or two minutes	5 gallons per day
Fix leaky faucets	20 gallons per day
Wash only full loads of laundry	15 to 50 gallons per load
<b>OUTDOOR</b>	
Water your yard only before 8 a.m. to reduce evaporation and interference from wind	20 gallons per day
Install a smart sprinkler controller	40 gallons per day
Use a broom instead of a hose to clean driveways and sidewalks	150 gallons each time
Check your sprinkler system for leaks, overspray and broken sprinkler heads	500 gallons a month
Mulch! Save hundreds of gallons a year by using organic mulch around plants to reduce evaporation.	

## BASIC INFORMATION ABOUT DRINKING WATER COMPONENTS

The sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activities.

Components that may be present in source water include:

- **Microbial components**, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations and wildfires.
- **Inorganic components**, such as salts and metals, which can be naturally occurring or result from urban storm runoff, industrial or domestic wastewater discharges, oil and gas production, mining and farming.
- **Radioactive components**, that can be naturally occurring or be the result of oil and gas production or mining activities.
- **Pesticides and herbicides**, that may come from a variety of sources such as agriculture, urban storm water runoff and residential uses.
- **Organic chemical components**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and can also come from gasoline stations, urban storm runoff, agricultural application and septic systems.
- The City uses **chloramines** to disinfect your water. The City is required to disinfect your water to prevent waterborne pathogens.
- Your drinking water also contains small amount of **fluoride ions**. This additive helps prevent tooth decays. The fluoride concentration in your water ranges from 0.7 to 1.3 mg/L.
- Your average **water hardness** is approximately 140 mg/L or 8.2 grains/gallon with a range from 60 mg/L to 250 mg/L.

In order to ensure that tap water is safe to drink, the United States Environmental Protection Agency (USEPA) and California Department of Public Health (CDPH) prescribe regulations that limit the amount of certain components in water provided by public water systems. CDPH also establishes limits for the components in bottled water that must provide the same protection for public health.



## SOURCES OF SUPPLY

The City of Beverly Hills water supply comes from the City's Reverse Osmosis Water Treatment Plant (10%) and the Metropolitan Water District (90%). The City's Reverse Osmosis Water Treatment Plant draws water from the City's four groundwater wells within the Hollywood Basin. This treated water is then blended with the Metropolitan Water District's (MWD) water from its Jensen and Weymouth surface water treatment plant which draws from the State Water Project and the Colorado River. These waters are stored throughout the City's reservoirs and steel tanks.

## DRINKING WATER AND YOUR HEALTH

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of constituents does not necessarily indicate that the water poses a health risk. More information about constituents and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline at (800) 426-4791.



Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, the elderly and infants can be particularly at risk. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on ways to lessen the risk of infection by Cryptosporidium and other microbial components are also available from the hotline, (800) 426-4791.

**Chloramines:** Chloramines are used to disinfect the water.

**Fluoridation:** Fluoride occurs naturally in water and soil in varying amounts. The City of Beverly Hills and Metropolitan Water District (MWD) of Southern California adjust the natural fluoride concentration in the water by adding a small concentration of fluoridation to promote dental health. The fluoride levels in your water are maintained within a range of 0.7 to 1.3 parts per million, as required by the California Department of Public Health. Fluoridating the water especially helps to prevent tooth decay in children. Because of the health benefits of fluoridating in drinking water, a 1997 Assembly Bill of the State of California has mandated all large system water suppliers begin fluoridating their water systems.

If you are concerned about fluoride in your drinking water, additional information is available from the Center of Disease Control Website: <http://www.cdc.gov/OralHealth/>.

**Homes built prior to 1986, which have had no plumbing upgrades, may have higher than acceptable lead levels in drinking water. Homes built after 1986, when laws were passed restricting the lead content of faucets and pipes, do not pose the same risk.**

**Lead:** If present, elevated levels (above 15 µg/L) of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Beverly Hills is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. Additional information is available from the USEPA Safe Drinking Water Hotline at (800) 426-4791.

**Arsenic:** While your drinking water meets the U.S. Environmental Protection Agency (EPA) standard, it does contain low levels of arsenic. The arsenic standard balances the current understanding of arsenic's possible health impacts against the cost of removing arsenic from drinking water. The EPA continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations, and is linked to other health impacts such as skin damage and circulatory problems.

# 2011 BEVERLY HILLS WATER QUALITY REPORT FROM OUR MWD SOURCES

Parameter	Units	State or Federal MCL [MRDL]	PHG (MCLG) [MRDLG]	State DLR	Range Average	Source Water		Major Sources in Drinking Water
						Weymouth Plant	Jensen Plant	
<b>PRIMARY STANDARDS--Mandatory Health-Related Standards</b>								
<b>CLARITY</b>								
Combined Filter Effluent Turbidity	NTU	0.3	NA	NA	Highest	0.07	0.05	Soil runoff
	%	95 (a)	NA	NA	% <0.3	100%	100%	
<b>MICROBIOLOGICAL</b>								
Total Coliform Bacteria	%	5.0 (b)	(0)	NA	Range Average	Distrib. System-wide: ND – 0.1 Distribution System-wide: ND		Naturally present in the environment
<i>E. coli</i>	(c)	(c)	(0)	NA	Average	Distribution System-wide: ND		
Heterotrophic Plate Count (HPC) (d)	CFU/mL	TT	NA	NA	Range Average	Distribution System-wide: TT Distribution System-wide: TT		Naturally present in the environment
Cryptosporidium (e)	Oocysts/200 L	TT	(0)	NA	Range Average	ND	ND	
<i>Giardia</i> (e)	Cysts/200 L	TT	(0)	NA	Range Average	ND	ND	Human and animal fecal waste
<b>INORGANIC CHEMICALS</b>								
Aluminum (f)	ppb	1000	600	50	Range Average	ND – 220 110	61 – 99 86	Residue from water treatment process; natural deposits; erosion
Arsenic	ppb	10	0.004	2	Range Average	ND ND	2.3 2.3	
Barium	ppb	1000	2000	100	Range Average	ND ND	ND ND	Oil and metal refineries discharge; natural deposits erosion
Fluoride treatment-related (g)		Control Range: Optimal Level				0.7 – 1.3 0.8	0.7 – 1.3 0.8	
					Range Average	0.7 – 1.0 0.8	0.7 – 0.9 0.8	Water additive for dental health
Nitrate (as N) (h)	ppm	10	1	0.1	Range Average	ND – 0.4 ND	0.4 – 0.5 0.4	Runoff and leaching from fertilizer use; sewage; natural erosion
Nitrite (as Nitrogen)	ppm	1	1	0.4	Range Average	ND ND	ND ND	
<b>RADIOLOGICALS (i)</b>								
Gross Alpha Particle Activity	pCi/L	15	(0)	3.0	Range Average	ND – 3 ND	ND ND	Erosion of natural deposits
Gross Beta Particle Activity (j)	pCi/L	50	(0)	4.0	Range Average	ND – 6 4	ND – 4 ND	
Uranium	pCi/L	20	0.43	1.0	Range Average	1 – 2 2	ND – 2 1	Erosion of natural deposits
<b>DISINFECTION BY-PRODUCTS, DISINFECTANT RESIDUALS, AND DISINFECTION BY-PRODUCTS PRECURSORS (k)</b>								
Total Trihalomethanes (TTHM) (l)	ppb	80	NA	1	Range Average	48 – 68 57	20 – 47 28	By-product of drinking water chlorination
Total Trihalomethanes (TTHM) (l)	ppb	80	NA	1	Range Highest RAA	Distrib. System-wide: 8.5 – 77 Distrib. System-wide: 43		
Haloacetic Acids (five) (HAA5) (m)	ppb	60	NA	1	Range Average	17 – 33 26	1.8 – 3.4 2.4	By-product of drinking water chlorination
Haloacetic Acids (five) (HAA5) (m)	ppb	60	NA	1	Range Highest RAA	Distrib. System-wide: ND – 54 Distrib. System-wide: 18		
Chloramines Total Chlorine Residual	ppm	[4.0]	[4.0]	NA	Range Highest RAA	Distrib. System-wide: 1.3 – 2.8 Distrib. System-wide: 2.3		Drinking water disinfectant added for treatment
Bromate (n)	ppb	10	(0)	5.0	Range Highest RAA	NA NA	ND – 8.8 5.9	
DBP Precursors Control (TOC)	ppm	TT	NA	0.30	Range Average	TT TT	TT TT	Various natural and man-made sources

## 2011 BEVERLY HILLS WATER QUALITY REPORT FROM OUR MWD SOURCES (CONTINUED)

Parameter	Units	State or Federal MCL [MRDL]	PHG (MCLG) [MRDLG]	State DLR	Range Average	Source Water		Major Sources in Drinking Water
						Weymouth Plant	Jensen Plant	
<b>SECONDARY STANDARDS--Aesthetic Standards</b>								
Aluminum (f)	ppb	200	600	50	Range Average	ND – 220 110	61 – 99 86	Residue from water treatment process; natural deposits erosion
Chloride	ppm	500	NA	NA	Range Average	63 – 76 70	59 – 69 64	Runoff/leaching from natural deposits; seawater influence
Color	Units	15	NA	NA	Range Average	1 – 2 2	1 1	Naturally occurring organic materials
Odor Threshold (o)	TON	3	NA	1	Range Average	2 2	2 2	Naturally occurring organic materials
Specific Conductance	µS/cm	1600	NA	NA	Range Average	320 – 870 630	420 – 530 500	Substances that form ions in water; seawater influence
Sulfate	ppm	500	NA	0.5	Range Average	120 – 170 150	54 – 58 56	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (TDS)	ppm	1000	NA	NA	Range Average	390 – 480 440	280 – 290 280	Runoff/leaching from natural deposits; seawater influence
Turbidity (a)	NTU	5	NA	NA	Range Average	0.02 – 0.07 0.05	0.03 – 0.09 0.03	Soil runoff
<b>OTHER PARAMETERS</b>								
<b>MICROBIOLOGICAL</b>								
HPC (d)	CFU/mL	TT	NA	NA	Range Average	ND – 1 ND	ND – 1 ND	Naturally present in the environment
<b>CHEMICAL</b>								
Alkalinity	ppm	NA	NA	NA	Range Average	43 – 110 82	76 – 93 85	
Boron	ppb	NL=1000	NA	100	Range Highest RAA	130 130	190 190	Runoff/leaching from natural deposits; industrial wastes
Calcium	ppm	NA	NA	NA	Range Average	41 – 54 48	26 – 28 27	
Chlorate (t)	ppb	NL=800	NA	20	Range Range	42 Distrib. System-wide: ND – 58	26	By-product of drinking water chlorination; industrial processes
Chromium VI (p)	ppb	NA	0.02	1	Range Average	0.09 0.09	0.20 0.20	Industrial waste discharge; could be naturally present as well
Corrosivity (q) (as Aggressiveness Index)	AI	NA	NA	NA	Range Average	12.1 12.1	12.0 12.0	Elemental balance in water; affected by temperature, other factors
Corrosivity (r) (as Saturation Index)	SI	NA	NA	NA	Range Average	0.20 – 0.37 0.28	0.18 – 0.23 0.20	Elemental balance in water; affected by temperature, other factors
Hardness	ppm	NA	NA	NA	Range Average	60 – 250 170	100 – 120 110	
Magnesium	ppm	NA	NA	NA	Range Average	16 – 21 18	12 12	
pH	pH Units	NA	NA	NA	Range Average	7.8 – 8.8 8.1	8.1 – 8.4 8.2	
Potassium	ppm	NA	NA	NA	Range Average	3.4 – 4.1 3.8	2.7 2.7	
Sodium	ppm	NA	NA	NA	Range Average	62 – 76 69	52 – 57 54	
TOC	ppm	TT	NA	0.30	Range Average	1.7 – 2.9 2.3	1.6 – 2.1 1.9	Various natural and man-made sources
Vanadium	ppb	NA	NL=50	3	Range Average	ND ND	3.4 3.4	Naturally occurring; industrial waste discharge
N-Nitrosodimethylamine (s) (NDMA)	ppt	NL=10	3	2	Range Range	ND ND – 8	ND – 6	By-product of drinking water chlorination; industrial processes
<b>FEDERAL UNREGULATED CONTAMINANT MONITORING RULE (UCMR 2)</b>								
<b>LIST 2 - SCREENING SURVEY</b>								
N-Nitrosodimethylamine (NDMA) (s)	ppb	NA	NA	.002	Range Average	ND – 0.003 ND	ND – 0.005 0.003	By-product of drinking water chlorination; industrial processes

## 2011 BEVERLY HILLS WATER QUALITY REPORT FROM REVERSE OSMOSIS WATER TREATMENT PLANT

Parameter	Units	State or Federal MCL [MRDL]	PHG (MCLG) [MRDLG]	State DLR	Range Average	Major Sources in Drinking Water	
<b>PRIMARY STANDARDS--Mandatory Health-Related Standards</b>							
<b>MICROBIOLOGICAL</b>							
Total Coliform Bacteria (ad)	%	5.0 (ad,b)	(0)	NA	Range Average	0% 0%	Naturally present in the environment
<i>E. coli</i> (ad)			(0)	NA	Range Average	0% 0%	Human and animal fecal waste
Heterotrophic Plate Count (HPC) (ae)	CFU/mL	TT	NA	NA	Range Average	TT TT	Naturally present in the environment
<b>INORGANIC CHEMICALS</b>							
Fluoride Treated-Related	ppm	2	1	0.1	Range Average	ND – 0.93 0.74	Water additive for dental health
Arsenic	ppb	10	0.004	2	Range Average	ND – 9.05 3.26	Natural deposits erosion, glass and electronics production wastes
<b>SECONDARY STANDARDS--Aesthetic Standards</b>							
Chloride	ppm	500	NA	NA	Range Average	22.9 – 70.6 53.06	Runoff/leaching from natural deposits; seawater influence
Manganese	ppb	50	NL = 500	20	Range Average	ND – 15.7 6.53	Leaching from natural deposits
Sulfate	ppm	500	NA	0.5	Range Average	6.11 – 89 52.26	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (TDS)	ppm	1000	NA	NA	Range Average	87.5 – 327 223.79	Runoff/leaching from natural deposits; seawater influence

### LEAD AND COPPER ACTION LEVELS AT RESIDENTIAL TAPS

Parameter	Units	Action Level (AL)	Health Goal	90th Percentile Value	Sites Exceeding AL No. of Sites	AL Violations?	Typical Source of Contaminant
Copper (f,af)	ppb	1300	300	129	0	NO	Corrosion of Household Plumbing
Lead (af)	ppb	15	2	3.84	1	NO	Corrosion of Household Plumbing

## 2011 BEVERLY HILLS WATER QUALITY REPORT FOR THE DISTRIBUTION SYSTEM

Parameters	Units	State MCL (MRDL)	PHG (MCLG) (MRDL)	Range Average	Typical Source of Component	
Turbidity (Weekly) (System) (a)	NTU	5	NA	Range Average	ND – 0.85 0.09	Naturally present in the environment
Color	Units	15	NA	Range Average	0 – 1 0.095	Naturally occurring organic material
Chlorine Residual (Weekly) (System) RAA	ppm	4	4	Range Highest RAA	0.26 – 2.4 1.55	Disinfectant added for treatment
Fluoride (Weekly) (System) (aa)	ppm	2	1	Range Average	0.26 – 0.92 0.8	Water additive for dental health
Total Coliform	(ac)	5%	(0)	Range Average	0% 0%	Naturally present in the environment
Total Trihalomethanes (TTHM) (ab,l)	ppb	80	NA	Range Highest RAA	10.9 – 38.1 19.9	By-products of chlorine disinfection
Haloacetic Acids (five) (HAA5) (ab,m)	ppb	60	NA	Range Highest RAA	4.1 – 21.8 8.85	By-products of chlorine disinfection
Nitrite as N	ppm	1	1	Range Average	ND – 0.25 0.009	Runoff and leaching from fertilizer use; sewage; natural erosion
Odor	TON	3	NA	Range Average	ND ND	Naturally occurring organic material

## ABBREVIATIONS

AI	Aggressiveness Index	MPN	Most Probable Number	ppm	parts per million or milligrams per liter (mg/L)
AL	Action Level	MRDL	Maximum Residual Disinfectant Level	ppq	parts per quadrillion or picograms per liter (pg/L)
CFU/mL	Colony-Forming Units per Milliliter	MRDLG	Maximum Residual Disinfectant Level Goal	ppt	parts per trillion or nanograms per liter (ng/L)
DCEPA	Dimethyl Tetrachloroterephthalate	N	Nitrogen	RAA	Running Annual Average
DBP	Disinfection By-Products	NA	Not Applicable	SI	Saturation Index (Langelier)
DLR	Detection Limits for purposes of Reporting	ND	None Detected	TOC	Total Organic Carbon
HAA5	Haloacetic Acids (five)	NL	Notification Level	TON	Threshold Odor Number
LRAA	Locational Running Annual Average	NTU	Nephelometric Turbidity Units	TTHM	Total Trihalomethanes
MBAS	Methylene Blue Active Substances	pCi/L	picoCuries per Liter	TT	Treatment Technique
MCL	Maximum Contaminant Level	PHG	Public Health Goal	µS/cm	microSiemen per centimeter; also equivalent to µmho/cm (micromho per centimeter)
MCLG	Maximum Contaminant Level Goal	ppb	parts per billion or micrograms per liter (µg/L)	µg/L	microgram per liter or parts per billion
MFL	Million Fibers per Liter				

## DEFINITIONS

1. **Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.
2. **Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency.
3. **Public Health Goal (PHG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.
4. **Maximum Residual Disinfectant Level (MRDL):** The level of a disinfectant added for water treatment that may not be exceeded at the consumer's tap.
5. **Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a disinfectant added for water treatment below which there is no known or expected risk to health. MRDLGs are set by the U.S. Environmental Protection Agency.
6. **Primary Drinking Water Standard (PDWS):** MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.
7. **Treatment Technique:** A required process intended to reduce the level of a contaminant in drinking water.
8. **Regulatory Action Level:** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.



## FOOTNOTES

- (a) The turbidity level of the filtered water shall be less than or equal to 0.3 NTU in 95% of the measurements taken each month and shall not exceed 1 NTU at any time. Turbidity is a measure of the cloudiness of the water and is an indicator of treatment performance. The monthly averages and ranges of turbidity shown in the Secondary Standards were based on the treatment plant effluent.
- (b) Total coliform MCLs: No more than 5.0% of the monthly samples may be total coliform-positive. Compliance is based on the combined distribution system. In 2011, 8,014 samples were analyzed and two samples were coliform positive. The MCL was not violated.
- (c) *E.coli* MCL: The occurrence of two consecutive total coliform-positive samples, one of which contains *E. coli*, constitutes an acute MCL violation. The MCL was not violated.
- (d) All distribution samples collected had detectable total chlorine residuals and no HPC was required. HPC reporting level is 1 CFU/ml.
- (e) In 2011, the effluent from the five (5) treatment plants had no detectable *Cryptosporidium*, *Giardia*, or Total Culturable Viruses. Two hundred (200) liters of water were collected monthly for *Cryptosporidium* and *Giardia* analysis. One thousand (1000) liters of water were analyzed quarterly for Total Culturable Viruses.
- (f) Aluminum, copper, MTBE, and thiobencarb have both primary and secondary standards.
- (g) Metropolitan was in compliance with all provisions of the State's Fluoridation System Requirements.
- (h) State MCL is 45 mg/L as nitrate, which equals 10 mg/L as N.
- (i) Data collected from four consecutive quarters of monitoring in 2008.
- (j) The gross beta particle activity MCL is 4 millirem/year annual dose equivalent to the total body or any internal organ. The screening level is 50 pCi/L.
- (k) Metropolitan was in compliance with all provisions of the Stage 1 Disinfectants/Disinfection By-Products (D/DBP) Rule. Compliance was based on the RAA.
- (l) Reporting level is 0.5 ppb for each of the following: bromodichloromethane, bromoform, chloroform and dibromochloromethane.
- (m) DLR is 1.0 ppb for each of the following: dichloroacetic acid, trichloroacetic acid, monobromoacetic acid and 2.0 ppb for monochloroacetic acid.
- (n) Bromate reporting level is 3 ppb.
- (o) Metropolitan has developed a flavor-profile analysis method that can detect odor occurrences more accurately. For more information, call MWD at (213) 217-6850.
- (p) Chromium VI reporting level is 0.03 ppb.
- (q) AI < 10 = Highly aggressive and very corrosive; AI > 12 = Non-aggressive water;  
AI (10.0 - 11.9) = Moderately aggressive water
- (r) Positive SI index = non-corrosive; tendency to precipitate and/or deposits scale on pipes  
Negative SI index = corrosive; tendency to dissolve calcium carbonate
- (s) Analysis conducted by Metropolitan Water Quality Laboratory using Standard Methods 6450B. Metropolitan also used this result to comply with UCMR 2 testing.
- (aa) City of Beverly Hills fluoride field monitoring results. In 2011, the City received fluoridated water from MWD and the City's reverse osmosis water treatment plant.
- (ab) In 2011, the City was in compliance with Stage I Disinfectant/Disinfection By-Products (D/DBP) Rule.
- (ac) In 2011, 714 samples were analyzed for total coliform bacteria. No positive coliform results occurred in 2011. The MCL was not violated.
- (ad) Total Coliform Bacteria and *E.Coli* tests were performed weekly on reverse osmosis plant effluent samples. In 2011, 39 samples were analyzed for coliform bacteria. One sample was coliform positive, but the repeat and confirmative sample were absent for coliform.
- (ae) HPC test was performed on the weekly plant effluent samples in the City's reverse osmosis water treatment plant.
- (af) Lead and copper are regulated as a Treatment Technique under the Lead and Copper Rule. It requires systems to take water samples at the consumer's tap. If action levels are exceeded in more than 10% of the consumer tap samples, water systems must take steps to reduce these contaminants.

## Use Water Wisely – Control Water Costs

As your drinking water provider, we work to control costs by eliminating leaks in the treatment and distribution systems. Leaks inside homes and businesses are the responsibility of the property owner. Leaks waste large amounts of water. A toilet that “keeps running” or a dripping faucet can waste hundreds of gallons and dollars in a short time. A leaky toilet can waste from 200 to several thousand gallons a day down the sewer.

Check your Utility Bill regularly for water use fluctuations and compare it to past bills. Use our water tracker to find your water use history at <http://apps.beverlyhills.org/internetApps/WaterUsage.jsp>.



Large fluctuations in use can indicate leaks. Water use is measured in units called Ccf, which stands for 100 cubic feet. One Ccf of water equals 748 gallons of water. The typical household in Beverly Hills uses 70 Ccf of water per billing cycle.

Contact our Customer Service at (310) 285-2467 to receive assistance or if you'd like to request a toilet leak detection dye packet. Remember, most leaks occur at your toilet or irrigation system.

**CEASE  
THE  
GREASE** : **Place cooled grease  
and cooking oil  
in your trash –  
not down your drain**

**THINK about WATER**  
*Use It Responsibly*  
Visit [www.beverlyhills.org](http://www.beverlyhills.org)



This publication was created by the City of Beverly Hills, Department of Public Works & Transportation, as part of its Environmental Programs outreach efforts. Log on to [www.beverlyhills.org](http://www.beverlyhills.org) to learn more about the City and its services for residents and businesses.

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