City of Beverly Hills
Community Development Department

**PERMIT CENTER METRICS**

- Customers Assisted on the Phone = 29,273
- Customers Assisted Via Email = 9,892

**NEW PLAN CHECK & ISSUED BUILDING PERMITS**

- Plan Check = 2,629
- Issued Permits = 1,095

**NEW PLANNING APPLICATION SUBMITTALS**

- Planning Applications = 533

**MULTI-FAMILY RESIDENTIAL**

- Construction Valuation = $5,812,299
  - Q4: $100,034
  - Q3: $1,995,095
  - Q2: $1,113,270
  - Q1: $603,900

**RESIDENTIAL**

- Construction Valuation = $23,411,825
  - Q4: $10,550,675
  - Q3: $8,078,150
  - Q2: $4,323,000
  - Q1: $460,000

**COMMERCIAL**

- Construction Valuation = $81,313,156
  - Q4: $71,613,291
  - Q3: $7,609,465
  - Q2: $6,697,400
  - Q1: $393,000
Community Development Dept.

www.beverlyhills.org

455 N. Rexford Drive

Beverly Hills, CA 90210

Email: CDPermits@beverlyhills.org

City of Beverly Hills

FY 2021-2022

Key Service Metrics

Building Inspections Conducted

Inspections Conducted (Residential + Non Residential)

Total = 12,058

Q1: 2740
Q2: 3066
Q3: 3265
Q4: 2967

Community Preservation

Open & Closed Cases

Filming & Special Events

Issued Permits

Total Permits Issued = 669

- Open Cases: 1808
- Closed Cases: 1275

- Special Events: 249
- Photography: 145
- Filming: 27

Inspections Conducted (Residential + Non Residential)

Total = 12,058
City of Beverly Hills
Community Development

FY 2021-2022
Key Service Metrics

RENT STABILIZATION CALLS RECEIVED

<table>
<thead>
<tr>
<th>Category</th>
<th>Calls Received</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Complaints</td>
<td>161</td>
</tr>
<tr>
<td>General Inquiries</td>
<td>983</td>
</tr>
<tr>
<td>Habitability Standards</td>
<td>306</td>
</tr>
<tr>
<td>Referral to Code Enforcement</td>
<td>28</td>
</tr>
<tr>
<td>Rental Unit Registration</td>
<td>632</td>
</tr>
<tr>
<td>Means and Methods</td>
<td>462</td>
</tr>
</tbody>
</table>

Total Calls Received = 2,572

RENT STABILIZATION COMPLAINTS OPENED

<table>
<thead>
<tr>
<th>Category</th>
<th>Complaints Opened</th>
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<tbody>
<tr>
<td>Rent Increase</td>
<td>25</td>
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<tr>
<td>Habitability Standards</td>
<td>56</td>
</tr>
<tr>
<td>Rental Unit Registration</td>
<td>12</td>
</tr>
<tr>
<td>Reduction in Services</td>
<td>14</td>
</tr>
<tr>
<td>Means and Methods Plan</td>
<td>239</td>
</tr>
</tbody>
</table>

Total Complaints Opened = 346