

**Exhibit U**  
**Policing Standards**

## **METRO Staffing and Resources**

### **Safety and Security**

- 24/7 coverage with two shifts (12 hours each).
- Two Police Officers and One Police Sergeant per shift. The law enforcement agency will be responsible for ALL crime reports on and/or near the two METRO stations. The reports must be integrated into Metro's monthly reporting to the Board of Directors. The law enforcement agency must enforce Metro's Code of Conduct as approved by the Board of Directors and, if staffed by the City of Beverly Hills, such Code of Conduct must be accepted by the City of Beverly Hills.
- The law enforcement agency shall have at its disposal and deployment discretion, two TSA trained bomb detection dogs or substantially similarly trained dogs, subject to availability.
- Upgraded paddle-style gates at each entry points of both stations to be staffed and supported by METRO fare enforcement staff during peak ridership and travel periods. Metro shall determine the deployment of fare enforcement staff which shall not be less than one per portal.
- The law enforcement agency will be supported by METRO Security Officers at BOTH of the stations (two Security Officers per shift and 24/7). They shall be in an observe and support role.
- The City of Beverly Hills shall provide Ambassadors for Homeless Outreach Services. The BH Ambassadors shall coordinate with Metro's C3 Outreach Teams.
- Lead law enforcement staff must attend a weekly executive meeting at Metro HQ along with other Metro-contracted law enforcement agencies and Metro Security. Metro's Chief of System Security and Law Enforcement is responsible for establishing transit security and policing deployments and priorities. Each Metro-contracted law enforcement agency will implement Metro's priorities but retain command and control over their own personnel.

### **Communications and Technology**

- FULL communications interoperability between METRO and the law enforcement agency (with emphasis on POLICE and FIRE)
- The law enforcement agency has full access to CCTV feeds at both METRO stations located in the city. The law enforcement agency will have its own feed at both stations and will be able to view feeds from METRO via mobile devices AND fixed stations
- Digital 360 cameras shall be installed in key places so that the law enforcement agency can focus on areas and persons in real-time as needed.

### **Crime Prevention through Environmental Design (CPTED)**

- Additional lighting and any additional cameras shall be installed as needed at METRO's expense. Metro will conduct the CPTED assessment and determine what is necessary.
- Appropriate speaker placement on trains, stations and platforms for METRO staff to be able to overtly communicate with their ridership and any problem persons

- The trains, stations and platforms shall be professionally cleaned at least once per day (each station) and in response to any trash, spills, or accidents.

**Training and Grant Opportunities**

- METRO shall provide training, at their expense, to ALL involved law enforcement officers in the areas of: METRO safety, policing transit stations and terrorism. If Metro contracts with the City to provide law enforcement services, then Metro will pay for the City's officers to complete a four (4) hour Safety Course AND a four (4) hour online Transit Policing/Terrorism Course.

METRO shall advise on TSA grant opportunities to partner with the law enforcement agency for equipment purchases and training opportunities